



Dime Secure Browser

UPGRADE INSTRUCTIONS FOR PC



Member
FDIC

Dime Community Bank



GETTING STARTED

Dime Secure Browser Upgrade Instructions

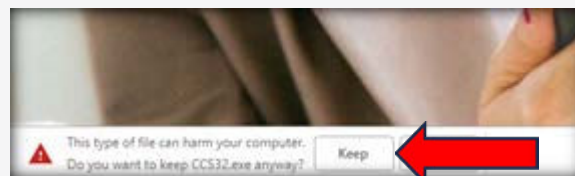
IMPORTANT: The user completing this upgrade must have administrative rights to the computer. If you do not have administrative rights, the following box will open when you attempt to make any changes to the computer. You may also receive an error message indicating the installation has failed (see page 6). Please have an administrator present to successfully install the new version of Dime Secure Browser. **If Dime Secure Browser is not fully updated, you will be unable to login to Business Online Banking or Business Online Banking PLUS.**



1. Upon opening Dime Secure Browser, click: **Upgrade Available** in the bottom right-hand corner.

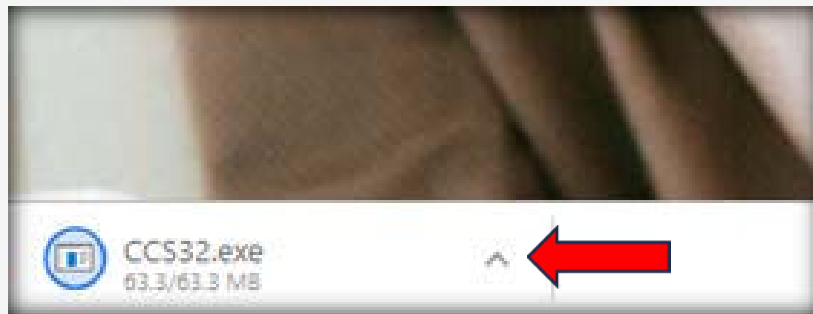


2. Click **Keep** in the bottom left-hand corner.

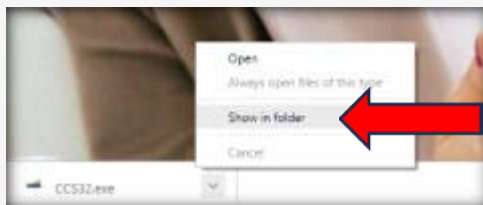




3. Click: **Up Arrow** in the bottom left-hand corner.



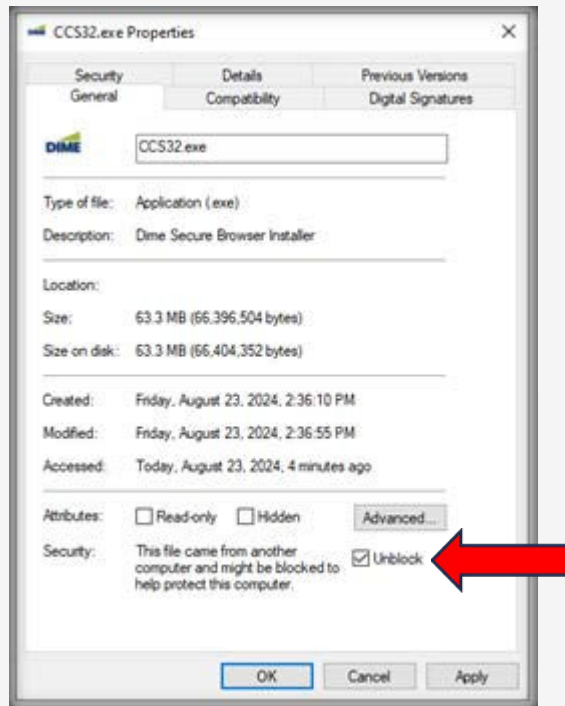
4. Click: **Show in folder** in the bottom left-hand corner.



5. Right-click the installer file and select **Properties**.



6. Check the **Unblock** checkbox and click **OK**.



7. Close the **Dime Secure Browser** before proceeding to the next step.

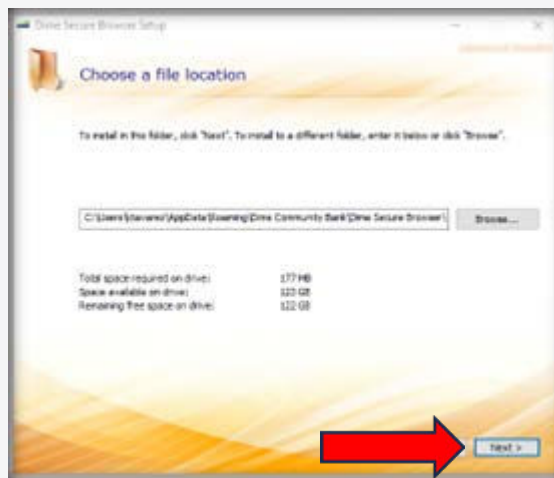
8. Right-click the installer file and select **Run as administrator**.



9. Click **Next**.

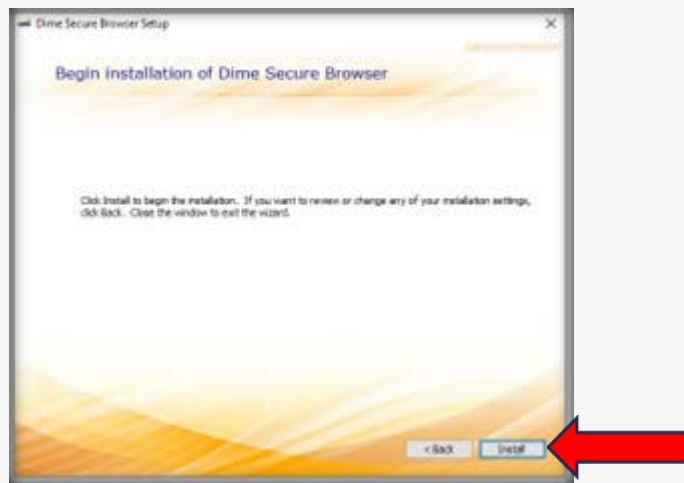


10. Click **Next**.





11. Click **Install**.

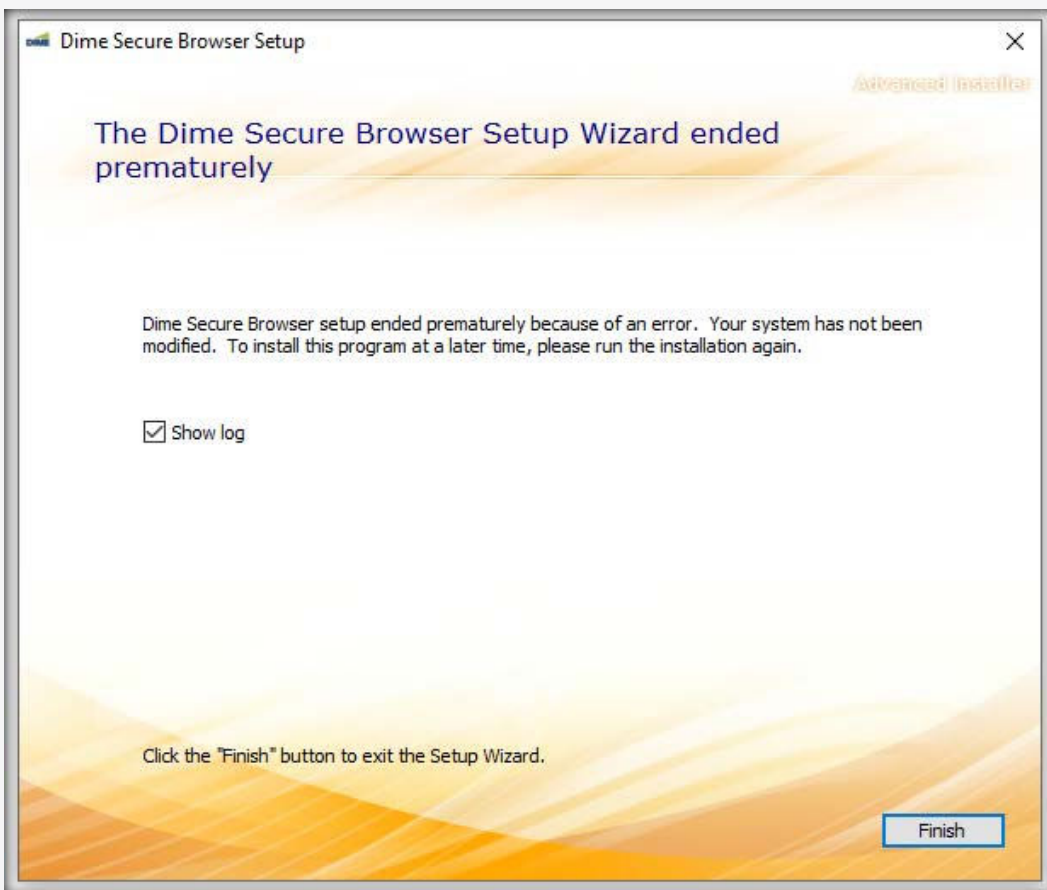


12. **The upgrade is complete.** The bottom right-hand corner will now reflect **Version 24.1.202.0**. Dime Secure Browser will now allow you access to online banking.





Error message if the upgrade is performed by someone without administrator rights:



If you receive this error, please remove the original download of Dime Secure Browser and have an administrator complete the process from step 1.

For additional information or assistance, please contact Dime's Treasury Management Support Team at 631-723-7620 or email tmsupport@dime.com during normal business hours:

**Monday – Thursday: 8:00am to 5:00pm
Friday: 8:00am to 6:00pm
Saturday: 9:00am to 1:00pm**