

Dime Secure Browser

UPGRADE INSTRUCTIONS FOR PC





GETTING STARTED

Dime Secure Browser Upgrade Instructions

IMPORTANT: The user completing this upgrade must have administrative rights to the computer. If you do not have administrative rights, the following box will open when you attempt to make any changes to the computer. You may also receive an error message indicating the installation has failed (see page 6). Please have an administrator present to successfully install the new version of Dime Secure Browser. If **Dime Secure Browser is not fully updated**, **you will be unable to login to Business Online Banking or Business Online Banking PLUS**.



1. Upon opening Dime Secure Browser, click: Upgrade Available in the bottom right-hand corner.



2. Click Keep in the bottom left-hand corner.





3. Click: **Up Arrow** in the bottom left-hand corner.



4. Click: Show in folder in the bottom left-hand corner.



5. Right-click the installer file and select Properties.



6. Check the **Unblock** checkbox and click **OK**.

Security		Details	Previous Versions
Genera		mpadolity	Ugtal Signatures
DIME	CCS32 exe		
Type of file:	Application (exe)		
Description:	Dime Secure Browser Installer		
ocation:			
Size:	63.3 MB (66.396.504 bytes)		
Size on disk :	63.3 MB (66,404,352 bytes)		
Created:	Friday, August 23, 2024, 2:36:10 PM		
fodfied:	Finday, August 23, 2024, 2:36:55 PM		
Accessed.	Today, August 23, 2024, 4 minutes ago		
Atributes:	Read-only	Hidden	Advanced
Security:	This file came to computer and in help protect the	from another might be blocked s computer.	to Unblock

7. Close the **Dime Secure Browser** before proceeding to the next step.

8. Right-click the installer file and select **Run as administrator**.



9. Click Next.



10. Click Next.





11. Click Install.



12. **The upgrade is complete.** The bottom right-hand corner will now reflect **Version 24.1.202.0**. Dime Secure Browser will now allow you access to online banking.





Error message if the upgrade is performed by someone without administrator rights:



If you receive this error, please remove the original download of Dime Secure Browser and have an administrator complete the process from step 1.

For additional information or assistance, please contact Dime's Treasury Management Support Team at 631-723-7620 or email tmsupport@dime.com during normal business hours:

Monday – Thursday: 8:00am to 5:00pm Friday: 8:00am to 6:00pm Saturday: 9:00am to 1:00pm